



ARE YOU DEVELOPING NON AUTOMATABLE SKILLS?
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1 FOW STUDIES (FORRESTER / MCKINSEY)

- 10% US JOBS AUTOMATED IN 2020
- 50% US JOBS AUTOMATED BEFORE 2030
- REPETITIVE AND ROUTINE JOBS

2 JOBS / TASKS IMPACT

- PHYSICIAN
 - MACHINE LEARNING DIAGNOSING BETTER → REPETITIVE / ROUTINE
 - HUMAN DISCUSSING TREATMENT WITH FAMILY → INTERACTIVE UNPREDICTABLE
- BARISTA
 - ROBOT MIXING/SERVING → REPETITIVE / ROUTINE
 - HUMAN LISTENING & TALKING → INTERACTIVE UNPREDICTABLE

3 WORK SKILLS DIFFICULT TO AUTOMATE

- EMOTION
 - EMPATHY
 - NON VERBAL COMMUNICATION
 - PRIORITITIZATION
- CONTEXT
 - OPEN ENDED → CHANGES
 - INTERACTING FACTORS
 - NEW FACTORS

4 MANAGE EMOTION & CONTEXT BASE FOR...

- CRITICAL THINKING
- CREATIVE PROBLEM SOLVING
- EFFECTIVE COMMUNICATION
- ADAPTIVE LEARNING
- GOOD JUDGMENT

5 WORK DEMAND / EDUCATION SUPPLY?

- SOFT SKILLS
- DIGITAL SKILLS
- TECHNOLOGY INTERACTION
- HUMAN INTERACTION

SO I ASK MYSELF...

1. WHAT M I GOOD AT ?
2. IS IT MID TERM AUTOMATABLE ?
3. WHAT CAN TECH DO FOR ME NOW ?
4. CAN I LEARN/PRACTICE THAT TO GROW ?
5. HOW MUCH OF MY WORKING LIFE DO I DECIDE TO SPEND DOING ROBOT WORK ?